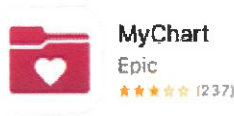


## Beginning your Video Visit via MyChart App

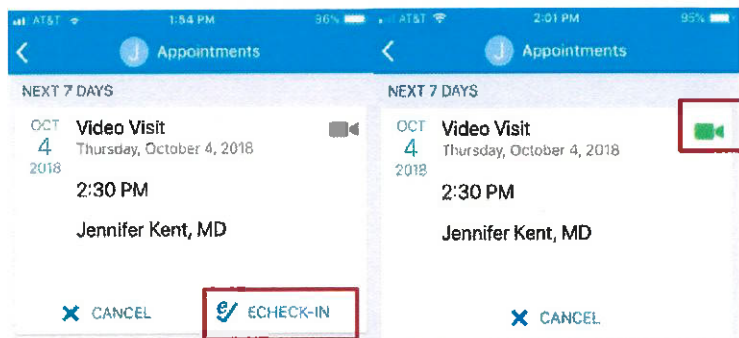
1. Type in "MyChart" in your App store & download or download from link <http://mountsinai.rx.health/mychart>



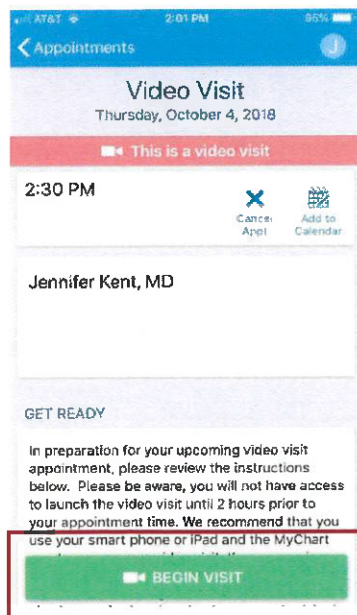
2. Search for Mount Sinai as your healthcare provider and login.



3. Click "Appointments" → "eCheck-In" and review all sections. After completion, a green video camera icon will appear and you can then open your appointment.



4. Select "Begin Visit" to connect to your video visit.



## Introduction

Video visits allow providers to interact with a patient from home or on the go through live audio and video like a regular office visit!

## Important Details

- All billing & insurance information will be validated when scheduling your appointment.
- You must have an active MyChart account as the video visit will be conducted through the MyChart App.
- We recommend using your smartphone/iPad & wearing headphones to increase the audio quality of your video visit.
- Login to the MyChart App **15-20 MINUTES** prior to your scheduled time to fill out the eCheck-In (verify personal info) portion of your visit.